



Conflict/Grievance Support Form

If you have followed the Conflict/Grievance Resolution Policy outlined in the Volunteer Essentials Manual, Chapter 3 and have arrived at Step 3 for a conflict, or Step 2 for a grievance, please fill out this form in full and submit to memberservices@gsep.org. Please include all attachments pertaining to the conflict or grievance in the same email.

Thank you for taking this step towards a formal resolution. It is the hope of GSEP that all conflicts and grievances can be resolved quickly and in a fair manner, with the girls' best interest at the center of the solution. It is our obligation to abide by the Girl Scout Promise and Law through this process.

- Volunteer Name:
- Volunteer Contact Information:
 - Phone:
 - Email:
- Troop Number:
- Service Unit Number:
- Service Unit Manager:

Please note the definitions below from the Volunteer Essentials Manual and highlight the one that applies to your situation.

Definitions:

1. A "conflict" is any kind of disagreement between two or more people.
2. A "grievance" is a dispute over the interpretation or application of a Council policy, practice, or procedure.

Please write a short summary of your conflict or grievance.

What is your desired outcome for this situation, or what do you think would be the best outcome for any girls associated with the situation?

What steps have you already taken to find a resolution?